

Executive Team Contacts

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General Operations Contacts

Broker Support

844-213-8140
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Administrator Customer Support

844-213-8140
helpdesk@directdentalplans.com

Member Services

855-844-0626
memberservices@directdentalplans.com

Provider Services

855-866-2615
providerservices@directdentalplans.com

Enrollment

enrollment@directdentalplans.com
Fax: 866-849-2038

Claims Department

claims@directdentalplans.com
Fax: 866-849-2038

Authorizations

authorizations@directdentalplans.com

Appeals

appeals@directdentalplans.com

Claims and Administrative Billing

billing@directdentalplans.com

Web Portal Support Line

844-275-8758

Mailing Addresses for Claims

Dental Claims

Direct Dental Claims
PO Box 497
Milwaukee, WI 53201

Vision Claims

Direct Dental Vision Claims
PO Box 192
Milwaukee, WI 53201

Authorizations

Direct Dental Authorizations
PO Box 260
Milwaukee, WI 53201

Appeals

Direct Dental Appeals
PO Box 252
Milwaukee, WI 53201

Executive Office Address

Direct Dental Administrators
7510 Shoreline Drive
Stockton, CA 95219